

World Cargo Symposium 2010: Bounce Back – Rebuild for the Future
ULD Management
March 08 – March 11, 2010
Vancouver, Canada

March 11, 2010

0830 – 0840

CHAIRMAN OPENING REMARKS – CAN THE ULD HELP REBUILD A BETTER FUTURE AIRCARGO SUPPLY CHAIN?

Mr. Bob Rogers – Vice President Asia-Pacific, Nordisk Aviation Products

40 years of ULDs in the mainstream air cargo and baggage handling environment. Current state of the ULD industry in the current crisis, what the airlines are doing about ULDs – are they buying less, are they moving toward more efficient ULDs, are repairs being done less often and what are the consequences, are ULDs being better managed? Launch of ULDCare initiative.

0840 – 0850

STATUS REVIEW

Mr. Urs Wiesendanger – Manager Cargo Network Control, ULD Logistics, Air Canada

Feedback on progress made on work items from WCS 2009 and what is intended to be done to carry on with those initiatives – (the ULD Care Charter, the ULD aspects to the ISAGO audits, the Ground Handling Agreements). What other initiatives have been implemented or are in the pipeline? (The new Interlining system, contact with airport authorities, updates to other IATA publications – AHM, TACT, Ground Operations Training Manuals)

**DEVELOPMENTS IN THE ULD HANDLING WORLD:
IS BETTER ULD MANAGEMENT A WAY TO BUILDING AN IMPROVED
AIRCARGO SUPPLY CHAIN?**

0850 – 0910

From the ULD Owner perspective
Mr. David Harman – CEO, Unitpool

0920 - 0940

From the Ground Handling perspective
Mr. Steve Enright - Director Health, Safety & Security for Europe, Servicaire

0950 – 1010

From the Ramp perspective
Ms. Patricia Kraus – Instructor, Swissport GBH, Peru.

1020 – 1040

From the road transport perspective
Mr. Patrick Gorman – VP Operations, AirTime Express

1030 – 1130

Networking break

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1130 – 1220

PANEL DISCUSSION

MODERATOR: Mr. Dick O'Marra - ULD Control Manager, UPS Airlines

Mr. Terry Trainor – Vice President, Menzies Aviation

Mr. Patrick Gorman - VP Operations, AirTime Express

Mr. Steve Collins – General Manager Repair and Procurement, Unitpool

Discuss aspects arising from the pre-break presentations

Engage in discussions with audience on ULD management and other related ULD topics

Summarise what various parties would like the others to do differently, what do they like the others doing.

Determine work to done for next WCS, report back for Closing Plenary session

1220 – 1230

CHAIRMAN CLOSING REMARKS