

# CARGO 2000: MONTHLY REPORT May 2009



## Performance Data Summary

SYSTEM WIDE	Actual Month	Difference to previous month	Difference to previous year
Number of Lane Segments measured	158,821	+ 7,515 (+ 5%)	+ 45,129 (+ 40%)
Number of Route Maps created	1,174,372	+ 40,429 (+ 4%)	+ 199,986 (+ 21%)
<b>Phase 1 C2K Shipments</b>			
Phase 1 C2K Shipments	Actual Month	Difference to previous month	Difference to previous year
Number of shipments measured	137,205	+ 5,477 (+ 4%)	+ 4,448 (+ 3%)
Number of Lane Segments measured	31,749	+ 208 (+ 1%)	+ 4,457 (+ 16%)
Flown as Planned	91%	+ 0 %	+ 1 %
FWB% Correct - Booking quality level & Accuracy of electronic data	92%	+ 1 %	+ 0 %
% On Time "Notification of Freight and Documents" Availability	87%	+ 0 %	+ 2 %
<b>Phase 1 Network Shipments</b>			
Phase 1 Network Shipments	Actual Month	Difference to previous month	Difference to previous year
Flown as Planned	90%	+ 0 %	n/a
% On Time "Notification of Freight and Documents" Availability	83%	+ 0 %	n/a

Last month's fall in volumes appears to have been a one off, with reported volumes rebounding in May and falling just short of a new 12 month high.

Nippon Cargo Airlines announced their intention to suspend their Cargo 2000 membership this month and did not submit data. Alitalia also remains suspended from reporting at the moment.

Despite this, year on year volumes showed a 21% increase systemwide, with an underlying 3% increase for phase 1 shipments.

Quality was unchanged except for a 1% point improvement in FWB performance.

**MEDIA ENQUIRIES** All media enquires about this Management Report or Cargo 2000 in general should be directed to: **Jamie Roche** T: +44 1753 621 666 E: [jamie@jamierochepr.co.uk](mailto:jamie@jamierochepr.co.uk)

# Performance Data - Shipments

AIRLINE	No. of C2K Phase 1 MAWBs Measured	% of Total C2K Phase 1 MAWB's
American Airlines	4,078	3%
Air Canada	2,741	2%
Air France Cargo	17,461	13%
Alitalia	0	0%
British Airways World Cargo	10,435	8%
Cargolux	8,200	6%
Cathay Pacific Cargo	7,756	6%
Delta	3,101	2%
Etihad	477	0.3%
Korean Air	8,481	6%
KLM	9,684	7%
Nippon Cargo Airlines	0	0%
Lufthansa Cargo	34,680	25%
Swiss	4,690	3%
Austrian Airlines	2,158	2%
SAS Cargo	4,809	4%
Singapore Airlines Cargo	14,474	11%
United Airlines	3,980	3%
<b>Total</b>	<b>137,205</b>	<b>100%</b>

## Reporting Policy

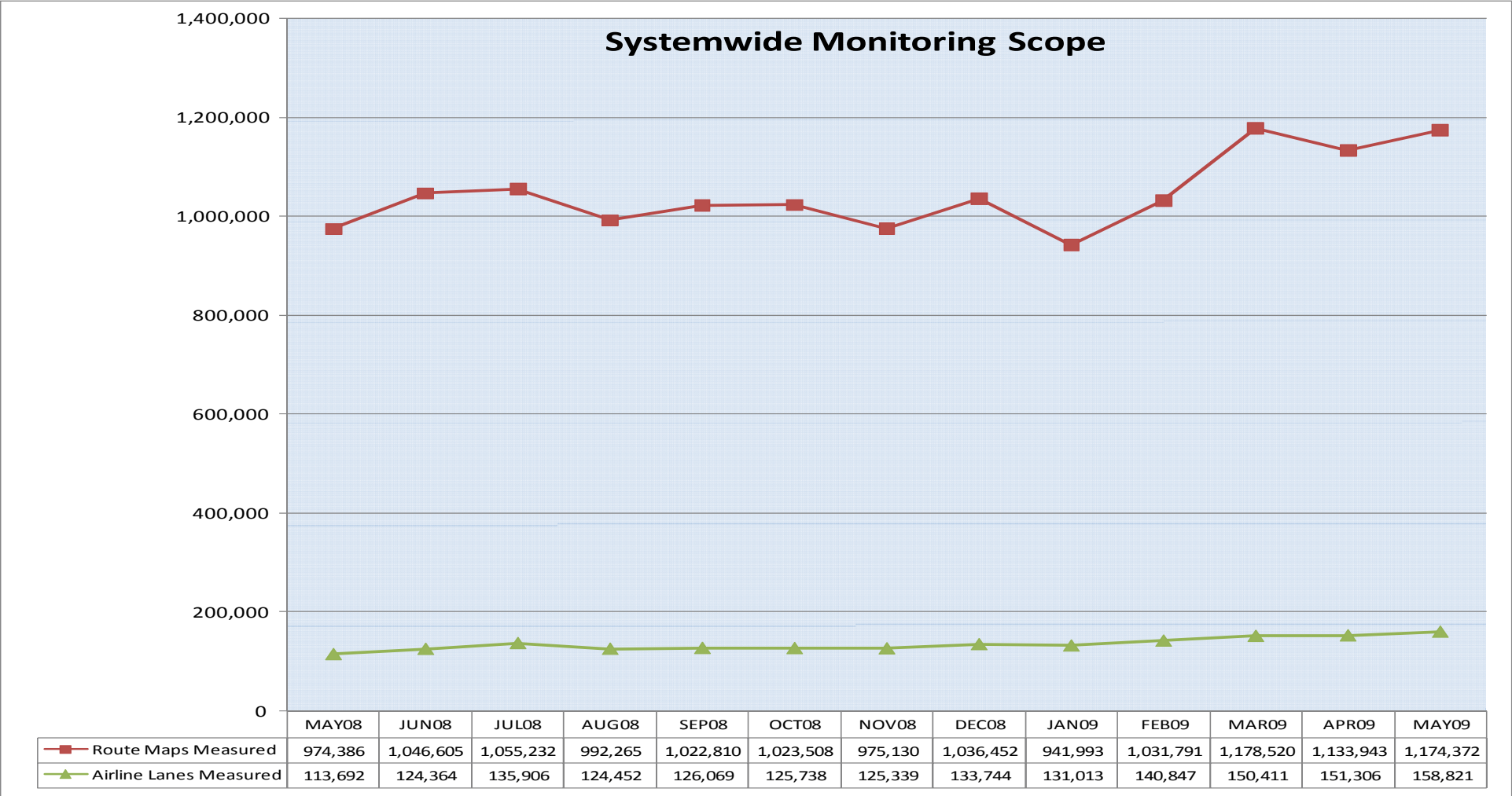
The figures in the table show the number of Master Air Waybills carried by Member Airlines on behalf of Member Forwarders over agreed Lane Segments. (C2K Shipments)

Cargo 2000 is committed to the global implementation of its quality processes and where members do not reach the minimum threshold of network wide reporting their individual performance scores have been withheld to allow for realistic comparison of quality performance.

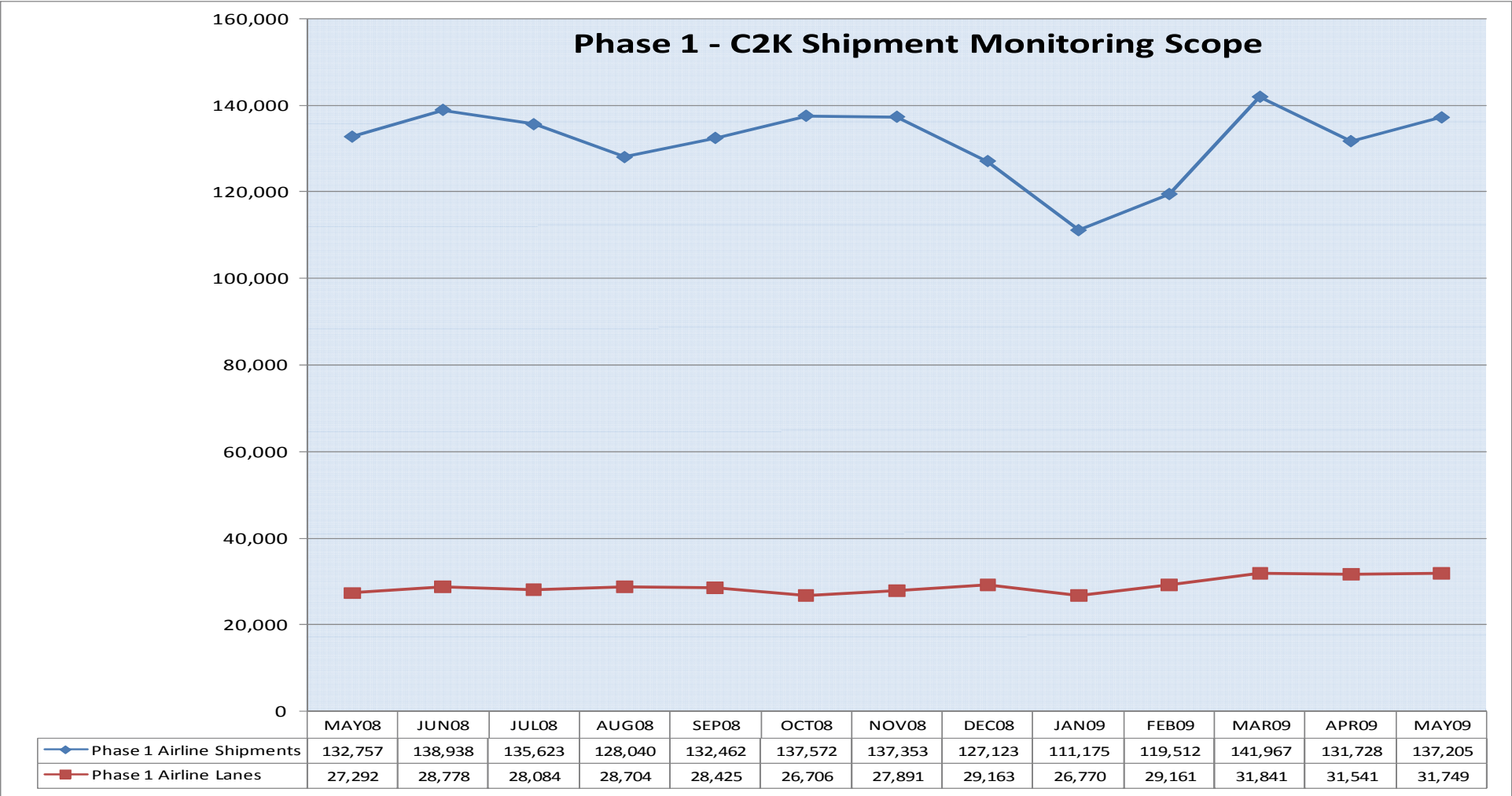
## Notes:

Alitalia and Nippon Cargo Airlines did not submit data this month.

# Performance Data - Monitoring Scope



# Performance Data - Monitoring Scope



# Performance Data - Flown As Planned

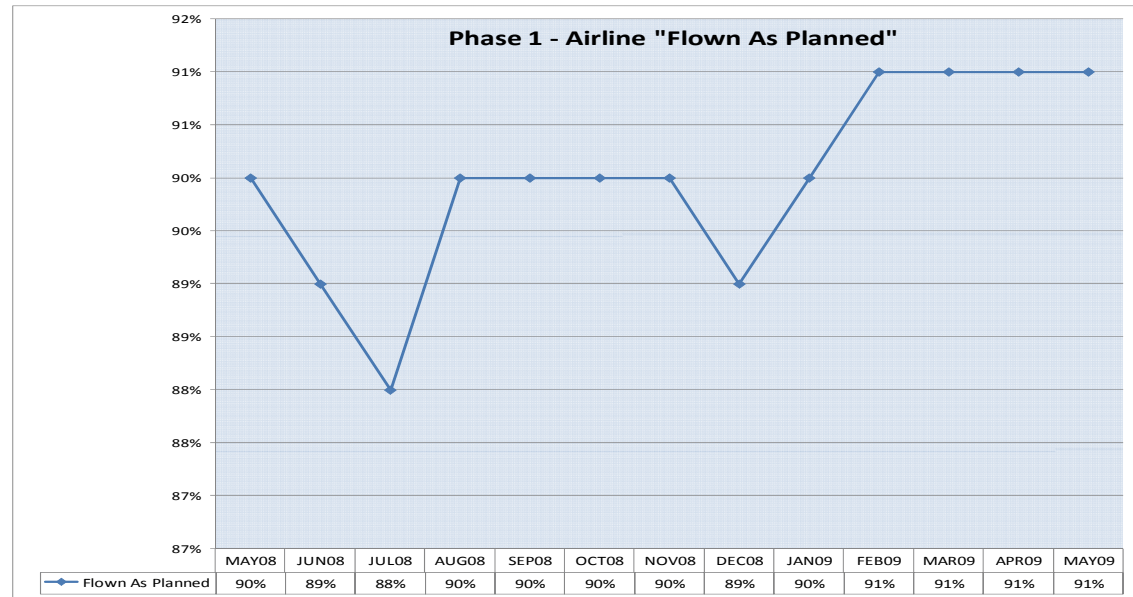
AIRLINE	% Freight 'Flown as Planned' correct
American Airlines	90%
Air Canada	93%
Air France Cargo	87%
Alitalia	
British Airways World Cargo	87%
Cargolux	90%
Cathay Pacific Cargo	95%
Delta	90%
Etihad	
Korean Air	95%
KLM	89%
Nippon Cargo Airlines	
Lufthansa Cargo	91%
Swiss	97%
Austrian Airlines	94%
SAS Cargo	90%
Singapore Airlines Cargo	94%
United Airlines	91%
<b>Average</b>	<b>91%</b>

## Flown As Planned

The figures in the table show the % of C2K Shipments that were flown as planned. This measure represents the joint quality performance of the C2K Forwarder and the C2K Airline.

### Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting level
- Currently in implementation stage



Average Flown as Planned performance remained unchanged.

# Performance Data - FWB Received Correct

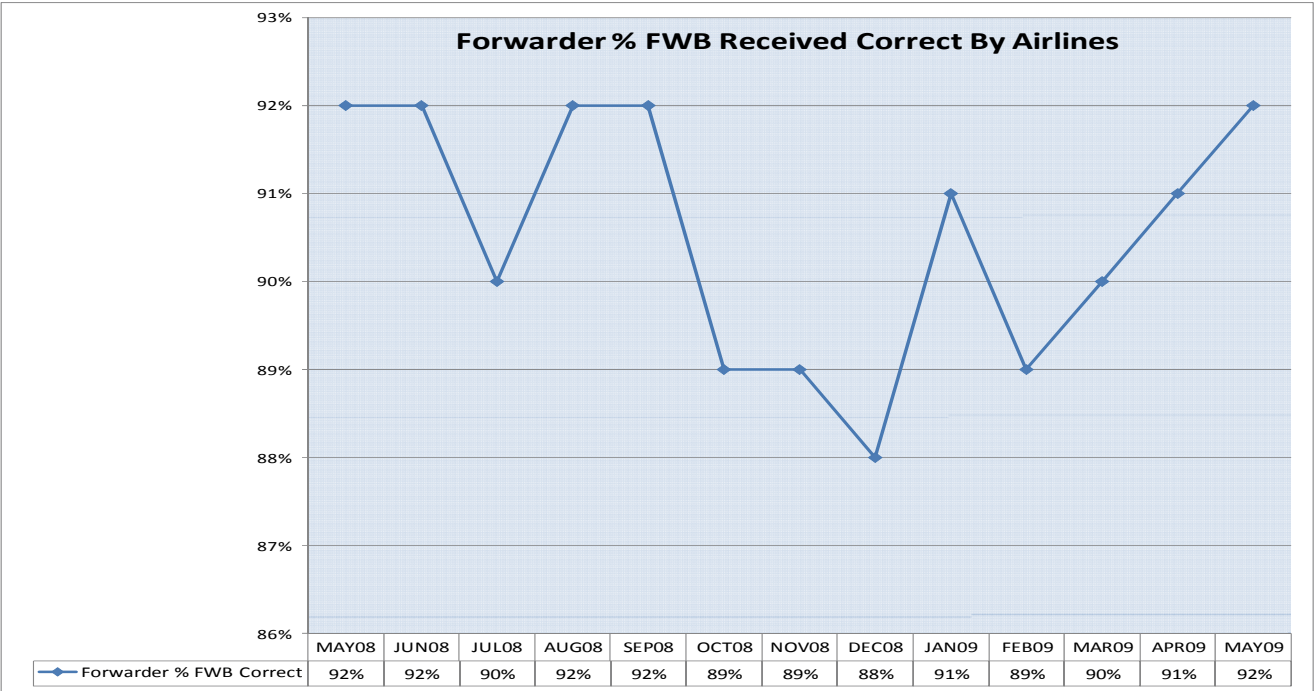
Forwarder	% FWB correctly received by Airline
Agility Logistics	90%
DHL Global Forwarding	94%
Geodis Wilson	89%
Kuehne + Nagel	94%
Schenker	89%
SDV	93%
Yusen Air & Sea Service	93%
<b>Average</b>	<b>92%</b>

## FWB Received Correct

The figures in the table show the % of FWB messages that were received correctly by the Airline. This measurement focuses on the 'joint' performance regarding the timely receipt of the Electronic Master Air waybill and the quality and accuracy of agreed process control data.

Average performance gained a further percentage point this month, returning to a 12 month high figure.

No significant system problems were reported this month.



# Performance Data - On-Time NFD

AIRLINE	% on-time NFD Notification
American Airlines	87%
Air Canada	88%
Air France Cargo	83%
Alitalia	
British Airways World Cargo	86%
Cargolux	80%
Cathay Pacific Cargo	93%
Delta	77%
Etihad	
Korean Air	89%
KLM	83%
Nippon Cargo Airlines	
Lufthansa Cargo	89%
Swiss	86%
Austrian Airlines	89%
SAS Cargo	81%
Singapore Airlines Cargo	94%
United Airlines	84%
<b>Average</b>	<b>87%</b>

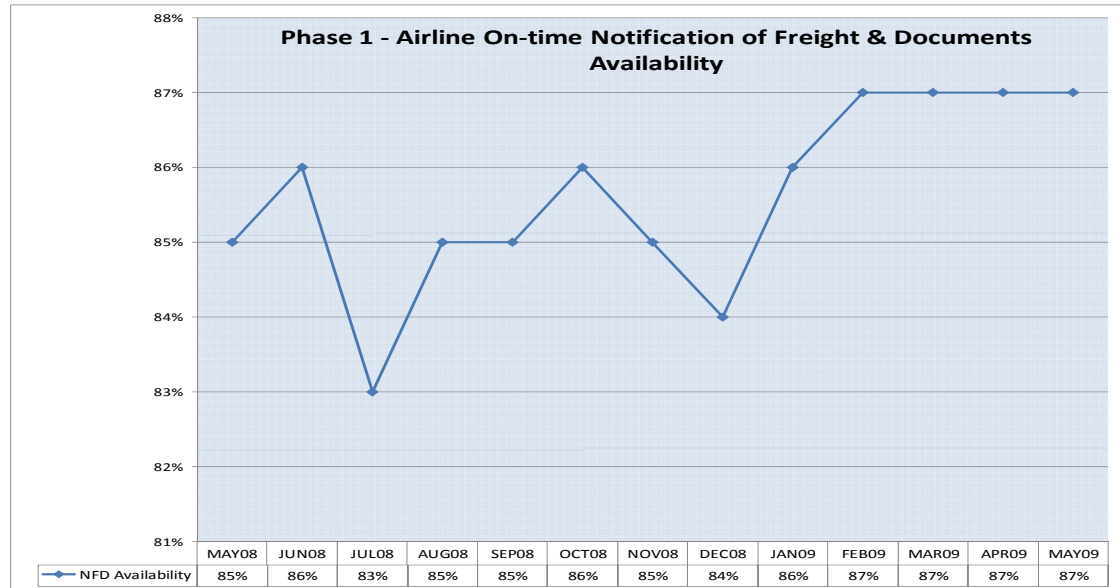
## On-time Notification of Freight & Documents Availability

The figures in the table show the % on time electronic transmission of the “Notification of Freight and Documents Availability” sent by Airlines to Forwarders.

### Data Legend:

- Measuring over 85% of Network Shipments
- Measuring over 70% of Network Shipments
- Does not currently meet minimum Network Reporting level
- Currently in implementation stage

**Note:** We continue to address some technical issues with this measure, and these individual figures should be considered indicative rather than absolute at this time.



Unchanged from last month, 2% points better than May 2008.